

## HGOPY - follow-up 2 weeks

Field	Question	Answer								
datetime_start <i>(required)</i>	Start date and time									
Administrative info										
intro_admin	Please enter this information <b>before</b> calling the client.									
enum_id	Enumerator code									
code <i>(required)</i>	Client code <i>Response constrained to: .&lt;100000000</i>									
name <i>(required)</i>	Client name									
phone_being_called <i>(required)</i>	Phone number currently called <i>Response constrained to: string-length(.)&lt;=9</i>									
confirm_admin	Please confirm this info is correct:  Client code: ---  Client name: [name]  Phone number being called: [phone_formatted] <i>Response constrained to: .=1</i>	<table border="1"> <tr> <td>1</td> <td>Yes - information is correct</td> </tr> <tr> <td>0</td> <td>No</td> </tr> </table>	1	Yes - information is correct	0	No				
1	Yes - information is correct									
0	No									
Introduction										
<i>Group relevant when: \${confirm_admin} =1</i>										
Introduction > call										
answer <i>(required)</i>	Please call [phone_formatted] :  Did somebody answer the phone?	<table border="1"> <tr> <td>1</td> <td>Yes</td> </tr> <tr> <td>0</td> <td>No</td> </tr> </table>	1	Yes	0	No				
1	Yes									
0	No									
outcome1 <i>(required)</i>	Please record the outcome of the call <i>Question relevant when: \${answer} =0</i>	<table border="1"> <tr> <td>1</td> <td>Number does not exist/is disconnected</td> </tr> <tr> <td>2</td> <td>Number is busy</td> </tr> <tr> <td>3</td> <td>No answer</td> </tr> <tr> <td>99</td> <td>Other</td> </tr> </table>	1	Number does not exist/is disconnected	2	Number is busy	3	No answer	99	Other
1	Number does not exist/is disconnected									
2	Number is busy									
3	No answer									
99	Other									
outcome1_sp	Please specify <i>Question relevant when: \${outcome1} =99</i>									
answer_resp <i>(required)</i>	Please read this statement out loud:  Hi, my name is [...], I work for CERASS, we are a team of independent researchers working to evaluate health services provided in Cameroon.  Am I speaking with: [name]? <i>Question relevant when: \${answer} =1</i>	<table border="1"> <tr> <td>1</td> <td>Yes</td> </tr> <tr> <td>0</td> <td>No</td> </tr> </table>	1	Yes	0	No				
1	Yes									
0	No									
speakto_resp <i>(required)</i>	Could I please speak to [name]? <i>Question relevant when: \${answer_resp} =0</i>	<table border="1"> <tr> <td>1</td> <td>Yes - ... is available to talk</td> </tr> <tr> <td>0</td> <td>No - ... is not available</td> </tr> <tr> <td>-</td> <td>No - does not know ...</td> </tr> <tr> <td>1</td> <td></td> </tr> </table>	1	Yes - ... is available to talk	0	No - ... is not available	-	No - does not know ...	1	
1	Yes - ... is available to talk									
0	No - ... is not available									
-	No - does not know ...									
1										
reschedule	Please inquire about the respondent and make arrangements to call back at a later time if necessary.  Please add all relevant details about rescheduling the call and/or alternate phone numbers to call below <i>Question relevant when: \${speakto_resp} =0</i>									
Introduction > Consent										
<i>Group relevant when: \${answer_resp} =1 or \${speakto_resp} =1</i>										
consent_statement	Please read this statement out loud when you are speaking with [name].:  You may remember that during your recent visit at HGOPI you had agreed to participate in a research study, which would consist of three short phone interviews. This is the first phone interview.  If you still agree to participate, I will ask you a few questions about your visit to the clinic, which should take no longer than 5-10 minutes.  Remember that your answers will be treated as private and confidential, and they will be anonymized after this call.  If you are uncomfortable answering a question you can say so and the interviewer will move on to the next question. If at any point during the interview you want to stop the interview just tell me and we will stop. I will not ask you to give a reason why.  Let me assure you that nothing you say today will affect the care or services you will receive in the future at any health facility.									

Field	Question	Answer
start (required)	Are you ready to begin the interview?	1 Yes - the respondent can talk now
		2 Yes - but reschedule the interview
		0 No - does not want to participate
reschedule_resp	<p>Please reschedule the call as appropriate and make a note of the details.</p> <p>Please note all relevant details about rescheduling the call and/or alternate phone number to call below</p> <p>Question relevant when: <math>\\${start} = 2</math></p>	
privacy (required)	<p>I suggest you take a second to move somewhere where you can have some privacy.</p> <p>Are you able to talk in private?</p> <p>Question relevant when: <math>\\${start} = 1</math></p>	1 Yes
		0 No
privacy_warning	<p>No problems, I can ask you questions in such a way that they will not reveal any private details. I will read the answer choices and you can reply "yes/no".</p> <p>Question relevant when: <math>\\${privacy} = 0</math></p>	
Interview Group relevant when: $\${start} = 1$		
intro_questions	Ok, I will begin by asking you a few questions about your recent consultation at HGOPY.	
adopt_day (required)	Did you adopt a method <u>on the day of your consultation</u> at HGOPY?	1 Yes
		0 No
		- Don't know 98
		- Refused to respond 99
adopt_after (required)	<p>Have you adopted a method <u>since</u> the day of your consultation?</p> <p>Question relevant when: <math>\\${adopt\_day} \leq 0</math> and <math>\\${adopt\_day} \neq -99</math></p>	1 Yes
		0 No
		- Don't know 98
		- Refused to respond 99
adopt_hgopy (required)	<p>Did you adopt this method at HGOPY?</p> <p>Question relevant when: <math>\\${adopt\_after} = 1</math></p>	1 Yes
		0 No
		- Don't know 98
		- Refused to respond 99
adopt_method (required)	<p>Which method did you adopt?</p> <p>Question relevant when: <math>\\${adopt\_hgopy} \neq -99</math> and ( <math>\\${adopt\_day} = 1</math> or ( <math>\\${adopt\_after} = 1</math> and <math>\\${adopt\_hgopy} \neq ""</math> ) )</p>	1 IUD
		2 Implant
		3 Pill (COC or POP)
		4 Injectable
		5 Condoms (Male)
		6 Standard days method (Calendar)
		7 Spermicide
		8 Withdrawal method
		9 Emergency contraceptive pill
		99 Other(s)
		- Don't know 98
- Refused to respond 99		
adopt_method_sp	<p>Please specify</p> <p>Question relevant when: <math>\\${adopt\_method} = 99</math></p>	
method_price_larc (required)	<p>How much did you pay (in total) for the [adopted_method]?</p> <p>Cette somme comprend l'insertion; cette somme exclut tout retrait;</p> <p>Question relevant when: <math>\\${adopt\_method} &gt; 1</math> and <math>\\${adopt\_method} \leq 2</math></p>	0 Free
		1000 1,000 CFA
		2000 2,000 CFA
		4000 4,000 CFA
		-99 Other
method_price_inj (required)	<p>How much did you pay (in total) for the [adopted_method]?</p> <p>Cette somme comprend l'insertion; cette somme exclut tout retrait</p> <p>Question relevant when: <math>\\${adopt\_method} = 4</math></p>	1 Free
		0 1,250 CFA
		- Other
		99
method_price_oth (required)	<p>Please specify the price</p> <p>Question relevant when: <math>\\${method\_price\_larc} = -99</math> or <math>\\${method\_price\_inj} = -99</math></p>	

Field	Question	Answer
method_prices_pill (required)	How much did you pay (in total) for the [adopted_method]? <i>Veillez demander le montant total payé pour tous les cycles/boîtes achetées; cette somme exclut tout retrait</i> <i>Question relevant when: \${adopt_method} =3</i>	
pill_q (required)	How many cycles/plaquettes of the pill did you purchase? <i>Il y a 3 cycles dans chaque boîte de la pilule</i> <i>Question relevant when: \${adopt_method} =3</i>	
intro_condoms	Great, thanks. I will now ask you a couple of questions about questions.	
Interview > - <i>Group relevant when: \${random_draw} &lt;= 0,5</i>		
condoms_offered1 (required)	Did the provider offer you condoms at the end of your consultation at HGOPY?	1 Yes 0 No - Don't know 98 - Refused to respond 99
condoms_howmany1 (required)	How many condoms did the provider offer <i>Question relevant when: \${condoms_offered1} =1</i>	0 0 - I did not take any 1 1-3 condoms 2 4-5 condoms 3 5-10 condoms 4 10+ condoms
condoms_lasttime1 (required)	Did you use a condom the last time you had sex?	1 Yes 0 No - Don't know 98 - Refused to respond 99
Interview > - <i>Group relevant when: \${random_draw} &gt; 0.5</i>		
condoms_lasttime2 (required)	Did you use a condom the last time you had sex?	1 Yes 0 No - Don't know 98 - Refused to respond 99
condoms_offered2 (required)	Did the provider offer you condoms at the end of your consultation at HGOPY?	1 Yes 0 No - Don't know 98 - Refused to respond 99
condoms_howmany2 (required)	How many condoms did the provider offer <i>Question relevant when: \${condoms_offered2} =1</i>	0 0 - I did not take any 1 1-3 condoms 2 4-5 condoms 3 5-10 condoms 4 10+ condoms
Interview > Validation questions		
validation_intro	I will now read out a series of statements. For each one of these statements please say "Yes" if the provider did <u>it during your recent consultation at HGOPY</u> , and "No" if the provider did not do it.	
labels	Did the provider:	1 Yes 0 No - Don't know 98
val_childif (required)	Ask about whether you would like to have a/another child?	1 Yes 0 No - Don't know 98
val_childwhen (required)	Ask about when you would like to have a/another child?	1 Yes 0 No - Don't know 98
val_fpep (required)	Ask about previous family planning experience?	1 Yes 0 No - Don't know 98
val_fppref (required)	Ask about your family planning method preference?	1 Yes 0 No - Don't know 98

Field	Question	Answer
val_fpinfo (required)	Provide information about different family planning methods?	1 Yes 0 No - Don't know 98
val_fpsideeffects (required)	Talk about possible side effects or problems with the method you selected?	1 Yes 0 No - Don't know 98
val_fpwhatotodo (required)	Tell you what to do if you experience any side effects or problems with the method you selected?	1 Yes 0 No - Don't know 98
val_fpwarning (required)	Talk about warning signs associated with the method you selected?	1 Yes 0 No - Don't know 98
val_fpswitch (required)	Talk about the possibility of switching to another method if the method you selected was not suitable?	1 Yes 0 No - Don't know 98
val_privacysee (required)	When meeting with the provider during your visit, do you think other clients could see you?	1 Yes 0 No - Don't know 98
val_privacyhear (required)	When meeting with the provider during your visit, do you think other clients could hear what you said?	1 Yes 0 No - Don't know 98
val_double (required)	Talk to you about the importance of double protection to protect against sexually transmitted disease?	1 Yes 0 No - Don't know 98
satisfaction_intro	Ok, I will now ask you a few questions about your satisfaction with the consultation you received during your visit.	
satisf_fp (required)	Which of the following best describes your level of satisfaction with the quality of family planning services in general you received at HGOPY? <i>Veillez lire les options réponse a voix-haute</i>	5 Very satisfied 4 Satisfied 3 Neither satisfied nor dissatisfied 2 Dissatisfied 1 Very dissatisfied - Don't know 98 - Refused to respond 99
satisf_fp_whynot	What is the reason why you were not satisfied with the family planning services? <i>Question relevant when: \${satisf_fp} &lt;=2 and \${satisf_fp} &gt;=1</i>	
satisf_consult (required)	Which of the following best describes your level of satisfaction with the quality of the family planning consultation you received at HGOPY? <i>Veillez lire les options réponse a voix-haute</i>	5 Very satisfied 4 Satisfied 3 Neither satisfied nor dissatisfied 2 Dissatisfied 1 Very dissatisfied - Don't know 98 - Refused to respond 99
satisf_consult_whynot	What is the reason why you were not satisfied with the consultation? <i>Question relevant when: \${satisf_consult} &lt;=2 and \${satisf_consult} &gt;=1</i>	
likely_return (required)	How likely are you to return to HGOPY if you needed services related to contraception and family planning? <i>Veillez lire les options réponse a voix-haute</i>	5 Very likely 4 Likely 3 Neither likely nor unlikely 2 Unlikely 1 Very unlikely - Don't know 98 - Refused to respond 99
likely_return_whynot	Why would you not return to HGOPY for family planning services in the future? <i>Question relevant when: \${likely_return} =1 or \${likely_return} =2</i>	

Field	Question	Answer						
comments	Do you have any comments or suggestions you'd like to make about the family planning services you received at HGOPY?							
info_phone	Thank you very much for your participation, that is all our questions for today.  As we explained to you already, we will call you again in about 4 month's time for the second follow-up interview.  I will give you a phone number which you can call or text if you change your phone number. If you call or text this number we will reimburse you for the costs of communication.  The number is: 6 91 06 45 29							
this_phone_yn (required)	Should we call this phone number when we try to reach you/the respondent again?  Current number: [phone_formatted]	<table border="1"> <tr> <td>1</td> <td>Yes</td> </tr> <tr> <td>0</td> <td>No</td> </tr> </table>	1	Yes	0	No		
1	Yes							
0	No							
Interview > Best phone to call								
best_phone	What is the best phone number for us to call when we try to reach you again? <i>Question relevant when: \${this_phone_yn} =0</i> <i>Response constrained to: string-length(.)&lt;=9</i>							
best_phone_notes	Notes on phone number 1: <i>Question relevant when: \${this_phone_yn} =0</i>							
other_phone_yn (required)	If the first number doesn't work, is there another phone number that we can reach you/the respondent at? <i>Question relevant when: \${this_phone_yn} =1 or \${best_phone} !=""</i>	<table border="1"> <tr> <td>1</td> <td>Yes</td> </tr> <tr> <td>0</td> <td>No</td> </tr> </table>	1	Yes	0	No		
1	Yes							
0	No							
Interview > Other phone to call								
other_phone (required)	What is this phone number? <i>Question relevant when: \${other_phone_yn} =1</i> <i>Response constrained to: string-length(.)&lt;=9</i>							
other_phone_notes	Notes on phone number 2: <i>Question relevant when: \${other_phone_yn} =1</i>							
other_phone2_yn (required)	If the other two phones don't work, is there another number we can reach you at? <i>Question relevant when: \${other_phone} !=""</i>	<table border="1"> <tr> <td>1</td> <td>Yes</td> </tr> <tr> <td>0</td> <td>No</td> </tr> </table>	1	Yes	0	No		
1	Yes							
0	No							
Interview > Other phone to call								
other_phone2 (required)	What is this phone number? <i>Question relevant when: \${other_phone2_yn} =1</i> <i>Response constrained to: string-length(.)&lt;=9</i>							
other_phone2_notes	Notes on phone number 3: <i>Question relevant when: \${other_phone2_yn} =1</i>							
end	The interview has ended, please thank the respondent for their participation							
datetime_end (required)	End date and time							
Conclusion <i>Group relevant when: \${start} =1</i>								
confident_answers (required)	Are you very confident, somewhat confident, or not very confident in the overall quality and truthfulness of this respondent's responses?	<table border="1"> <tr> <td>1</td> <td>Very confident</td> </tr> <tr> <td>2</td> <td>Somewhat confident</td> </tr> <tr> <td>3</td> <td>Not very confident</td> </tr> </table>	1	Very confident	2	Somewhat confident	3	Not very confident
1	Very confident							
2	Somewhat confident							
3	Not very confident							
confident_whynot	Please explain the reason why you are not very confident in the overall quality and truthfulness of this respondent's responses. <i>Question relevant when: \${confident_answers} =2 or \${confident_answers} =3</i>							
observations	Please include any other observations about the interview or respondent here. <i>Question relevant when: \${confident_answers} =1 or (( \${confident_answers} =2 or \${confident_answers} =3) and \${confident_whynot} !="")</i>							

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Field	Question	Answer								
datetime_start <i>(required)</i>	Start date and time									
Administrative info										
intro_admin	Please enter this information <b>before</b> calling the client.									
enum_id	Enumerator code									
code <i>(required)</i>	Client code <i>Response constrained to: .&lt;100000000</i>									
name <i>(required)</i>	Client name									
phone_being_called <i>(required)</i>	Phone number currently called <i>Response constrained to: string-length(.)&lt;=9</i>									
confirm_admin	Please confirm this info is correct:  Client code: ---  Client name: [name]  Phone number being called: [phone_formatted] <i>Response constrained to: .=1</i>	<table border="1"> <tr> <td>1</td> <td>Yes - information is correct</td> </tr> <tr> <td>0</td> <td>No</td> </tr> </table>	1	Yes - information is correct	0	No				
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Introduction										
<i>Group relevant when: \${confirm_admin} =1</i>										
Introduction > call										
answer <i>(required)</i>	Please call [phone_formatted] :  Did somebody answer the phone?	<table border="1"> <tr> <td>1</td> <td>Yes</td> </tr> <tr> <td>0</td> <td>No</td> </tr> </table>	1	Yes	0	No				
1	Yes									
0	No									
outcome1 <i>(required)</i>	Please record the outcome of the call <i>Question relevant when: \${answer} =0</i>	<table border="1"> <tr> <td>1</td> <td>Number does not exist/is disconnected</td> </tr> <tr> <td>2</td> <td>Number is busy</td> </tr> <tr> <td>3</td> <td>No answer</td> </tr> <tr> <td>99</td> <td>Other</td> </tr> </table>	1	Number does not exist/is disconnected	2	Number is busy	3	No answer	99	Other
1	Number does not exist/is disconnected									
2	Number is busy									
3	No answer									
99	Other									
outcome1_sp	Please specify <i>Question relevant when: \${outcome1} =99</i>									
answer_resp <i>(required)</i>	Please read this statement out loud:  Hi, my name is [...], I work for CERASS, we are a team of independent researchers working to evaluate health services provided in Cameroon.  Am I speaking with: [name]? <i>Question relevant when: \${answer} =1</i>	<table border="1"> <tr> <td>1</td> <td>Yes</td> </tr> <tr> <td>0</td> <td>No</td> </tr> </table>	1	Yes	0	No				
1	Yes									
0	No									
speakto_resp <i>(required)</i>	Could I please speak to [name]? <i>Question relevant when: \${answer_resp} =0</i>	<table border="1"> <tr> <td>1</td> <td>Yes - ... is available to talk</td> </tr> <tr> <td>0</td> <td>No - ... is not available</td> </tr> <tr> <td>-</td> <td>No - does not know ...</td> </tr> <tr> <td>1</td> <td></td> </tr> </table>	1	Yes - ... is available to talk	0	No - ... is not available	-	No - does not know ...	1	
1	Yes - ... is available to talk									
0	No - ... is not available									
-	No - does not know ...									
1										
reschedule	Please inquire about the respondent and make arrangements to call back at a later time if necessary.  Please add all relevant details about rescheduling the call and/or alternate phone numbers to call below <i>Question relevant when: \${speakto_resp} =0</i>									
Introduction > Consent										
<i>Group relevant when: \${answer_resp} =1 or \${speakto_resp} =1</i>										
consent_statement	Please read this statement out loud when you are speaking with [name].:  You may remember that during your recent visit at HGOPI you had agreed to participate in a research study, which would consist of three short phone interviews. This is the first phone interview.  If you still agree to participate, I will ask you a few questions about your visit to the clinic, which should take no longer than 5-10 minutes.  Remember that your answers will be treated as private and confidential, and they will be anonymized after this call.  If you are uncomfortable answering a question you can say so and the interviewer will move on to the next question. If at any point during the interview you want to stop the interview just tell me and we will stop. I will not ask you to give a reason why.  Let me assure you that nothing you say today will affect the care or services you will receive in the future at any health facility.									

Field	Question	Answer
start (required)	Are you ready to begin the interview?	1 Yes - the respondent can talk now
		2 Yes - but reschedule the interview
		0 No - does not want to participate
reschedule_resp	<p>Please reschedule the call as appropriate and make a note of the details.</p> <p>Please note all relevant details about rescheduling the call and/or alternate phone number to call below</p> <p>Question relevant when: <math>\\${start} = 2</math></p>	
privacy (required)	<p>I suggest you take a second to move somewhere where you can have some privacy.</p> <p>Are you able to talk in private?</p> <p>Question relevant when: <math>\\${start} = 1</math></p>	1 Yes
		0 No
privacy_warning	<p>No problems, I can ask you questions in such a way that they will not reveal any private details. I will read the answer choices and you can reply "yes/no".</p> <p>Question relevant when: <math>\\${privacy} = 0</math></p>	
Interview Group relevant when: $\${start} = 1$		
intro_questions	Ok, I will begin by asking you a few questions about your recent consultation at HGOPY.	
adopt_day (required)	Did you adopt a method <u>on the day of your consultation</u> at HGOPY?	1 Yes
		0 No
		- Don't know 98
		- Refused to respond 99
adopt_after (required)	<p>Have you adopted a method <u>since</u> the day of your consultation?</p> <p>Question relevant when: <math>\\${adopt\_day} \leq 0</math> and <math>\\${adopt\_day} \neq -99</math></p>	1 Yes
		0 No
		- Don't know 98
		- Refused to respond 99
adopt_hgopy (required)	<p>Did you adopt this method at HGOPY?</p> <p>Question relevant when: <math>\\${adopt\_after} = 1</math></p>	1 Yes
		0 No
		- Don't know 98
		- Refused to respond 99
adopt_method (required)	<p>Which method did you adopt?</p> <p>Question relevant when: <math>\\${adopt\_hgopy} \neq -99</math> and ( <math>\\${adopt\_day} = 1</math> or ( <math>\\${adopt\_after} = 1</math> and <math>\\${adopt\_hgopy} \neq ""</math> ) )</p>	1 IUD
		2 Implant
		3 Pill (COC or POP)
		4 Injectable
		5 Condoms (Male)
		6 Standard days method (Calendar)
		7 Spermicide
		8 Withdrawal method
		9 Emergency contraceptive pill
		99 Other(s)
		- Don't know 98
- Refused to respond 99		
adopt_method_sp	<p>Please specify</p> <p>Question relevant when: <math>\\${adopt\_method} = 99</math></p>	
method_price_larc (required)	<p>How much did you pay (in total) for the [adopted_method]?</p> <p>Cette somme comprend l'insertion; cette somme exclut tout retrait;</p> <p>Question relevant when: <math>\\${adopt\_method} &gt; 1</math> and <math>\\${adopt\_method} \leq 2</math></p>	0 Free
		1000 1,000 CFA
		2000 2,000 CFA
		4000 4,000 CFA
		-99 Other
method_price_inj (required)	<p>How much did you pay (in total) for the [adopted_method]?</p> <p>Cette somme comprend l'insertion; cette somme exclut tout retrait</p> <p>Question relevant when: <math>\\${adopt\_method} = 4</math></p>	1 Free
		0 1,250 CFA
		- Other
		99
method_price_oth (required)	<p>Please specify the price</p> <p>Question relevant when: <math>\\${method\_price\_larc} = -99</math> or <math>\\${method\_price\_inj} = -99</math></p>	

Field	Question	Answer
method_prices_pill (required)	How much did you pay (in total) for the [adopted_method]? <i>Veillez demander le montant total payé pour tous les cycles/boîtes achetées; cette somme exclut tout retrait</i> Question relevant when: \${adopt_method} =3	
pill_q (required)	How many cycles/plaquettes of the pill did you purchase? <i>Il y a 3 cycles dans chaque boîte de la pilule</i> Question relevant when: \${adopt_method} =3	
intro_condoms	Great, thanks. I will now ask you a couple of questions about questions.	
Interview > - Group relevant when: \${random_draw} <= 0,5		
condoms_offered1 (required)	Did the provider offer you condoms at the end of your consultation at HGOPY?	1 Yes
		0 No
		- Don't know 98
		- Refused to respond 99
condoms_howmany1 (required)	How many condoms did the provider offer Question relevant when: \${condoms_offered1} =1	0 0 - I did not take any
		1 1-3 condoms
		2 4-5 condoms
		3 5-10 condoms
		4 10+ condoms
condoms_lasttime1 (required)	Did you use a condom the last time you had sex?	1 Yes
		0 No
		- Don't know 98
		- Refused to respond 99
Interview > - Group relevant when: \${random_draw} > 0.5		
condoms_lasttime2 (required)	Did you use a condom the last time you had sex?	1 Yes
		0 No
		- Don't know 98
		- Refused to respond 99
condoms_offered2 (required)	Did the provider offer you condoms at the end of your consultation at HGOPY?	1 Yes
		0 No
		- Don't know 98
		- Refused to respond 99
condoms_howmany2 (required)	How many condoms did the provider offer Question relevant when: \${condoms_offered2} =1	0 0 - I did not take any
		1 1-3 condoms
		2 4-5 condoms
		3 5-10 condoms
		4 10+ condoms
Interview > Validation questions		
validation_intro	I will now read out a series of statements. For each one of these statements please say "Yes" if the provider did <u>it during your recent consultation at HGOPY</u> , and "No" if the provider did not do it.	
labels	Did the provider:	1 Yes
		0 No
		- Don't know 98
val_childif (required)	Ask about whether you would like to have a/another child?	1 Yes
		0 No
		- Don't know 98
val_childwhen (required)	Ask about when you would like to have a/another child?	1 Yes
		0 No
		- Don't know 98
val_fpepx (required)	Ask about previous family planning experience?	1 Yes
		0 No
		- Don't know 98
val_fppref (required)	Ask about your family planning method preference?	1 Yes
		0 No
		- Don't know
		98

Field	Question	Answer
val_fpinfo (required)	Provide information about different family planning methods?	1 Yes 0 No - Don't know 98
val_fpsideeffects (required)	Talk about possible side effects or problems with the method you selected?	1 Yes 0 No - Don't know 98
val_fpwhatotodo (required)	Tell you what to do if you experience any side effects or problems with the method you selected?	1 Yes 0 No - Don't know 98
val_fpwarning (required)	Talk about warning signs associated with the method you selected?	1 Yes 0 No - Don't know 98
val_fpswitch (required)	Talk about the possibility of switching to another method if the method you selected was not suitable?	1 Yes 0 No - Don't know 98
val_privacysee (required)	When meeting with the provider during your visit, do you think other clients could see you?	1 Yes 0 No - Don't know 98
val_privacyhear (required)	When meeting with the provider during your visit, do you think other clients could hear what you said?	1 Yes 0 No - Don't know 98
val_double (required)	Talk to you about the importance of double protection to protect against sexually transmitted disease?	1 Yes 0 No - Don't know 98
satisfaction_intro	Ok, I will now ask you a few questions about your satisfaction with the consultation you received during your visit.	
satisf_fp (required)	Which of the following best describes your level of satisfaction with the quality of family planning services in general you received at HGOPY? <i>Veillez lire les options réponse a voix-haute</i>	5 Very satisfied 4 Satisfied 3 Neither satisfied nor dissatisfied 2 Dissatisfied 1 Very dissatisfied - Don't know 98 - Refused to respond 99
satisf_fp_whynot	What is the reason why you were not satisfied with the family planning services? <i>Question relevant when: \${satisf_fp} &lt;=2 and \${satisf_fp} &gt;=1</i>	
satisf_consult (required)	Which of the following best describes your level of satisfaction with the quality of the family planning consultation you received at HGOPY? <i>Veillez lire les options réponse a voix-haute</i>	5 Very satisfied 4 Satisfied 3 Neither satisfied nor dissatisfied 2 Dissatisfied 1 Very dissatisfied - Don't know 98 - Refused to respond 99
satisf_consult_whynot	What is the reason why you were not satisfied with the consultation? <i>Question relevant when: \${satisf_consult} &lt;=2 and \${satisf_consult} &gt;=1</i>	
likely_return (required)	How likely are you to return to HGOPY if you needed services related to contraception and family planning? <i>Veillez lire les options réponse a voix-haute</i>	5 Very likely 4 Likely 3 Neither likely nor unlikely 2 Unlikely 1 Very unlikely - Don't know 98 - Refused to respond 99
likely_return_whynot	Why would you not return to HGOPY for family planning services in the future? <i>Question relevant when: \${likely_return} =1 or \${likely_return} =2</i>	

Field	Question	Answer						
comments	Do you have any comments or suggestions you'd like to make about the family planning services you received at HGOPY?							
info_phone	Thank you very much for your participation, that is all our questions for today.  As we explained to you already, we will call you again in about 4 month's time for the second follow-up interview.  I will give you a phone number which you can call or text if you change your phone number. If you call or text this number we will reimburse you for the costs of communication.  The number is: 6 91 06 45 29							
this_phone_yn (required)	Should we call this phone number when we try to reach you/the respondent again?  Current number: [phone_formatted]	<table border="1"> <tr> <td>1</td> <td>Yes</td> </tr> <tr> <td>0</td> <td>No</td> </tr> </table>	1	Yes	0	No		
1	Yes							
0	No							
Interview > Best phone to call								
best_phone	What is the best phone number for us to call when we try to reach you again? <i>Question relevant when: \${this_phone_yn} =0</i> <i>Response constrained to: string-length(.)&lt;=9</i>							
best_phone_notes	Notes on phone number 1: <i>Question relevant when: \${this_phone_yn} =0</i>							
other_phone_yn (required)	If the first number doesn't work, is there another phone number that we can reach you/the respondent at? <i>Question relevant when: \${this_phone_yn} =1 or \${best_phone} !=""</i>	<table border="1"> <tr> <td>1</td> <td>Yes</td> </tr> <tr> <td>0</td> <td>No</td> </tr> </table>	1	Yes	0	No		
1	Yes							
0	No							
Interview > Other phone to call								
other_phone (required)	What is this phone number? <i>Question relevant when: \${other_phone_yn} =1</i> <i>Response constrained to: string-length(.)&lt;=9</i>							
other_phone_notes	Notes on phone number 2: <i>Question relevant when: \${other_phone_yn} =1</i>							
other_phone2_yn (required)	If the other two phones don't work, is there another number we can reach you at? <i>Question relevant when: \${other_phone} !=""</i>	<table border="1"> <tr> <td>1</td> <td>Yes</td> </tr> <tr> <td>0</td> <td>No</td> </tr> </table>	1	Yes	0	No		
1	Yes							
0	No							
Interview > Other phone to call								
other_phone2 (required)	What is this phone number? <i>Question relevant when: \${other_phone2_yn} =1</i> <i>Response constrained to: string-length(.)&lt;=9</i>							
other_phone2_notes	Notes on phone number 3: <i>Question relevant when: \${other_phone2_yn} =1</i>							
end	The interview has ended, please thank the respondent for their participation							
datetime_end (required)	End date and time							
Conclusion <i>Group relevant when: \${start} =1</i>								
confident_answers (required)	Are you very confident, somewhat confident, or not very confident in the overall quality and truthfulness of this respondent's responses?	<table border="1"> <tr> <td>1</td> <td>Very confident</td> </tr> <tr> <td>2</td> <td>Somewhat confident</td> </tr> <tr> <td>3</td> <td>Not very confident</td> </tr> </table>	1	Very confident	2	Somewhat confident	3	Not very confident
1	Very confident							
2	Somewhat confident							
3	Not very confident							
confident_whynot	Please explain the reason why you are not very confident in the overall quality and truthfulness of this respondent's responses. <i>Question relevant when: \${confident_answers} =2 or \${confident_answers} =3</i>							
observations	Please include any other observations about the interview or respondent here. <i>Question relevant when: \${confident_answers} =1 or (( \${confident_answers} =2 or \${confident_answers} =3) and \${confident_whynot} != "")</i>							